



**Increase your productivity:  
Have the origin of your bearing premature  
downtimes identified to eliminate them for good.**

## **FAST, RELIABLE AND PROFITABLE: THE DIAGNOSIS OF YOUR BEARINGS BY OUR EXPERTS**

### Choose between:

#### ✓ **On site diagnosis**

A responsive and flexible bearing diagnosis and at your installation...

#### ✓ **In our lab diagnosis with its Internet tracking via [b@diag](#)**

A fast diagnosis of your bearings performed by our experts with its progress and the diagnosis report communicated thanks to [b@diag](#), the 1<sup>st</sup> Internet website to track your expertise.

↳ A report within 4 weeks after reception of your bearing in our lab.

↳ A unique and competitive price easily amortized.

(Bearings below 15 kg and 300 mm outside diameter. Please consult via [b@diag](#) or directly if above.)

### Customer experience

The P company (Cement plant, South West of France) requested an NTN-SNR expert to diagnose the origin of a repeating breakdown of a fan bearing, which is a critical organ in its industrial process:

« We were often stopped by this fan breakdown, and despite a close monitoring, we didn't improve the situation. To take stock of the situation, this fan was responsible of huge production losses! We called an NTN-SNR expert. He discovered the failure origin fast (sealing problem on the housing). Since then, it's under control! On top of removing our fear for downtime, it has also boosted our productivity! »





### Customer experience

The T company, (Gearbox manufacturer, North of France) called the NTN-SNR experts for fast bearing diagnoses on its gearboxes returned during the warranty period.

« The **b@diag** solution suits us perfectly. It is part of our professional image we want to demonstrate including for our products under warranty. First we don't have the expertise in house for these sharp diagnoses. But above all, a diagnosis commitment within four weeks, made by a third party specialist, allows us processing these claims professionally. The image we got from our responsiveness and professionalism for our customer claims justify the cost of these rare diagnoses. The Internet tracking feature is a real added value for us. »

## Experts NTN SNR & Tools An answer suited to your bearing diagnosis requests

- ✓ **A choice** between a diagnosis performed by experts in your premises or in our lab.
- ✓ **A diagnosis report within a committed lead-time:** Our reports are released within one week after our investigation on your site and within 4 weeks for your bearings once received in our lab.
- ✓ **An Internet tracking for your requests:** The **b@diag** (Bearing E-DIAGnosis) Internet tracking tool allows you to follow-up the different steps of your diagnosis request, including the access to your diagnosis report.
- ✓ **Progressive investigation tools:** When necessary, NTN-SNR can provide additional investigation means to perform more in-depth analysis: X rays, spectrography, lubricant analysis...